



Is DEI Good for Business? Dr Grace Lordan

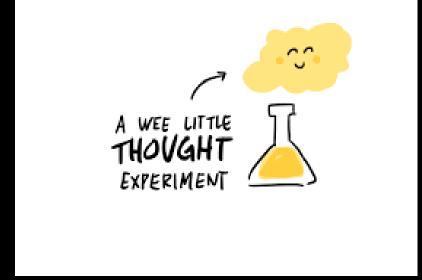
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Why Might Diversity NOT Be Good For Business?

Thought Experiment...







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The role of inclusive leadership.

The need for supportive team members.







It is not just about exclusionary cultures....



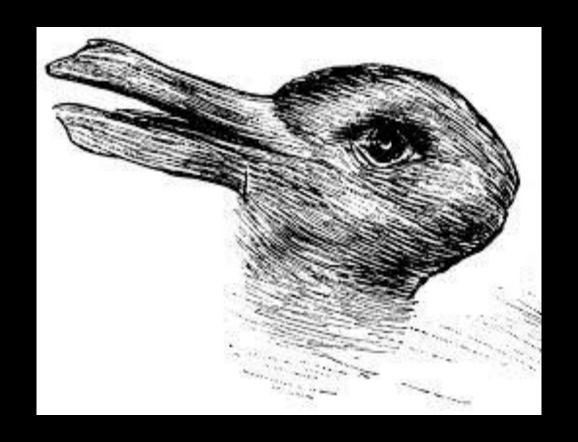


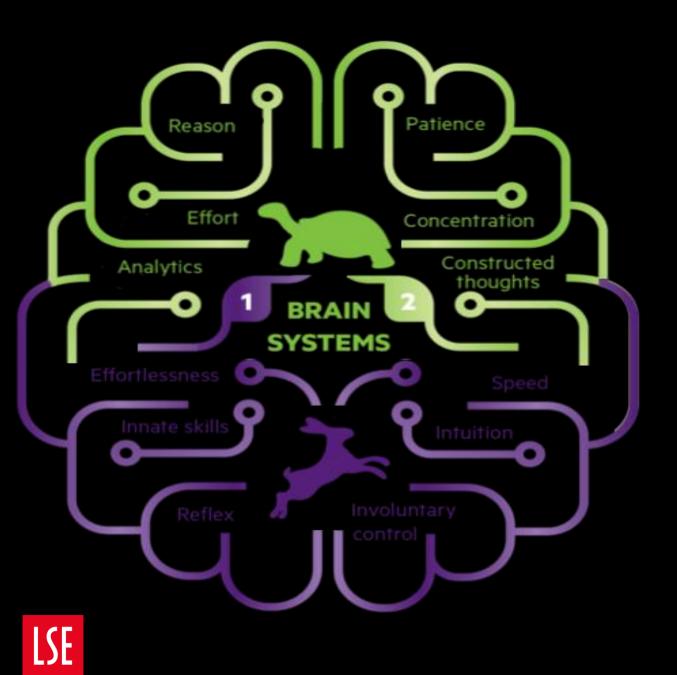


I am interested in the changes that we can make to create inclusive leadership and supportive team members.









Behavioural Science and Dual Process Theory





What percentage of your waking hours do you spend in System 1 Thinking

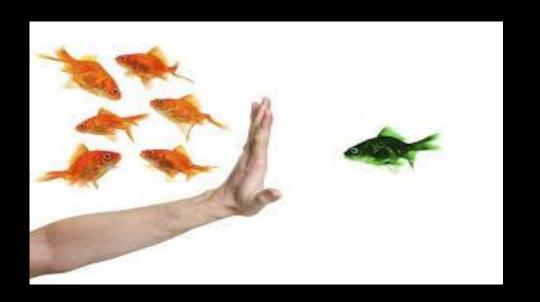


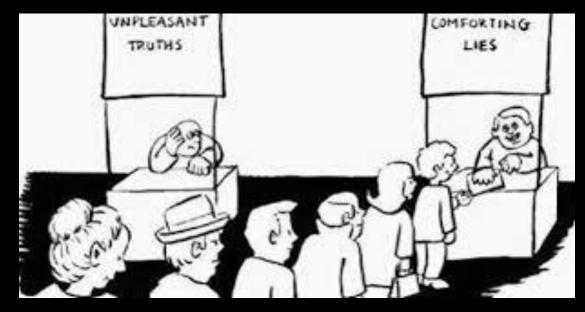
















With so many biases should I worry about making decisions using system 1 thinking?











You might think that leading inclusively is easy.

Most people do.

Most people believe they have good habits that enable productive work cultures.

It is helpful to consider if behaviours map to beliefs.

It is worth reflecting on the micro-behaviours that boost team culture and engagement.





Key lessons from behavioural science that matter to create productive and inclusive workplaces.





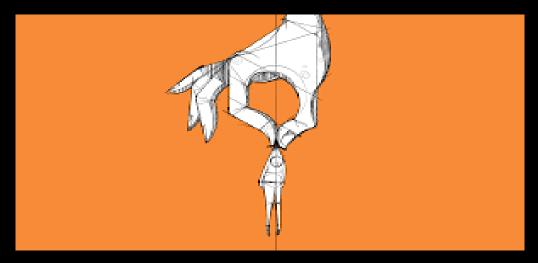
1. Would you put the meetings that you attend on YouTube as examples of exemplary meetings?







2. Do you let other people execute, stepping in when support is asked for?







3. Would your colleagues say that they are psychologically safe?





4. Do you have a culture of accountability?





Organizational Behavior and Human Decision Processes



Volume 177, July 2023, 104255

The limits of psychological safety: Nonlinear relationships with performance







5. Do you tackle loss aversion at your company?

Admit mistakes, failures and when you are wrong.

Create an environment of learning.







6. Is disagree and proceed allowed when leading decision making?







7. Does your company value diverse talent?







8. Do you have a culture where opportunities, visibility and voice are equalized?







These 8 things are the facets of inclusion that I find relate to productivity and employee motivation.

- 1. Meetings
- 2. Autonomy
- 3. Psychological Safety
- 4. Accountability
- 5. Environment of Learning
- 6. Disagree and Proceed
- 7. Diversity is Valued
- 8. Equalize Opportunities, Visibility and Voice





One last thing.... How many times do you laugh at work?











Why is there a pushback against DEI?

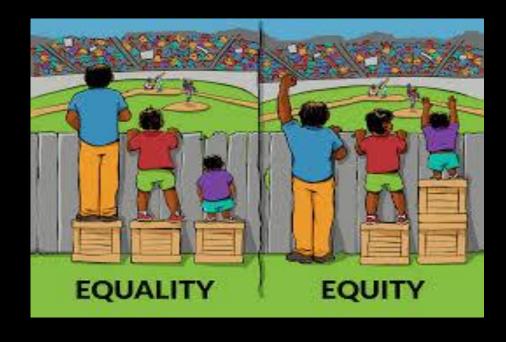
- 1. There are winners and losers. 'Losers' have a reason to pushback.
- 2. The outcomes derived from the thought experiment are common. This means diversity doesn't give business gains and is expensive.
- 3. Many spends on D&I are likely not effective and should be cut.
- 4. D&I progress is largely measured in inputs, and not output and impacts.
- 5. A lot of the pushback is on equity, and erroneous beliefs regarding equity initiatives.







Is equity good for business?



Ask Me Anything



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